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| **3CX Software** | | |
| **Type** | **Description I** | **Description II** |
| 4SC | 3CX Phone System 4SC Std Edition (Annual)  P/N: 3CXPS4-A  4 Concurrent Calls License  Call Transfer, Forward, Voicemail Call Log, Call Recordings 1 Year Subscription, Free Upgrades & Updates *(Excludes Installation & Services)* | 3CX Phone System 4SC Pro Edition (Annual)  P/N: 3CXPSP4-A  4 Concurrent Calls License  Call Transfer, Forward, Voicemail  Call Log, Call Recordings, Call Center Features  1 Year Subscription, Free Upgrades & Updates  *(Excludes Installation & Services)* |
| 8SC | 3CX Phone System 8SC Std Edition (Annual)  P/N: 3CXPS8-A  8 Concurrent Calls License  Call Transfer, Forward, Voicemail  Call Log, Call Recordings  1 Year Subscription, Free Upgrades & Updates  *(Excludes Installation & Services)* | 3CX Phone System 8SC Pro Edition (Annual)  P/N: 3CXPSP8-A  8 Concurrent Calls License  Call Transfer, Forward, Voicemail  Call Log, Call Recordings, Call Center Features  1 Year Subscription, Free Upgrades & Updates *(Excludes Installation & Services)* |
| 16SC | 3CX Phone System 16SC Std Edition (Annual)  P/N: 3CXPS16-A  16 Concurrent Calls License  Call Transfer, Forward, Voicemail  Call Log, Call Recordings  1 Year Subscription, Free Upgrades & Updates  *(Excludes Installation & Services)* | 3CX Phone System 16SC Pro Edition (Annual)  P/N: 3CXPSP16-A  16 Concurrent Calls License  Call Transfer, Forward, Voicemail  Call Log, Call Recordings, Call Center Features  1 Year Subscription, Free Upgrades & Updates *(Excludes Installation & Services)* |
| 24SC | 3CX Phone System 24SC Std Edition (Annual)  P/N: 3CXPS24-A  24 Concurrent Calls License  Call Transfer, Forward, Voicemail  Call Log, Call Recordings  1 Year Subscription, Free Upgrades & Updates  *(Excludes Installation & Services)* | 3CX Phone System 24SC Pro Edition (Annual)  P/N: 3CXPSP24-A  24 Concurrent Calls License  Call Transfer, Forward, Voicemail  Call Log, Call Recordings, Call Center Features  1 Year Subscription, Free Upgrades & Updates  *(Excludes Installation & Services)* |
| 32SC | 3CX Phone System 32SC Std Edition (Annual)  P/N: 3CXPS32-A  32 Concurrent Calls License  Call Transfer, Forward, Voicemail  Call Log, Call Recordings  1 Year Subscription, Free Upgrades & Updates  *(Excludes Installation & Services)* | 3CX Phone System 32SC Pro Edition (Annual)  P/N: 3CXPSP32-A  32 Concurrent Calls License  Call Transfer, Forward, Voicemail  Call Log, Call Recordings, Call Center Features  1 Year Subscription, Free Upgrades & Updates  *(Excludes Installation & Services)* |
| 64SC | 3CX Phone System 64SC Std Edition (Annual)  P/N: 3CXPS64-A  64 Concurrent Calls License  Call Transfer, Forward, Voicemail  Call Log, Call Recordings  1 Year Subscription, Free Upgrades & Updates  *(Excludes Installation & Services)* | 3CX Phone System 64SC Pro Edition (Annual)  P/N: 3CXPSP64-A  64 Concurrent Calls License  Call Transfer, Forward, Voicemail  Call Log, Call Recordings, Call Center Features  1 Year Subscription, Free Upgrades & Updates *(Excludes Installation & Services)* |
| 128SC | 3CX Phone System 128SC Std Edition (Annual)  P/N: 3CXPS128-A  128 Concurrent Calls License  Call Transfer, Forward, Voicemail  Call Log, Call Recordings  1 Year Subscription, Free Upgrades & Updates  *(Excludes Installation & Services)* | 3CX Phone System 128SC Pro Edition (Annual)  P/N: 3CXPSP128-A  128 Concurrent Calls License  Call Transfer, Forward, Voicemail  Call Log, Call Recordings, Call Center Features  1 Year Subscription, Free Upgrades & Updates  *(Excludes Installation & Services)* |
| 256SC | 3CX Phone System 256SC Std Edition (Annual)  P/N: 3CXPS256-A  256 Concurrent Calls License  Call Transfer, Forward, Voicemail  Call Log, Call Recordings  1 Year Subscription, Free Upgrades & Updates  *(Excludes Installation & Services)* | 3CX Phone System 256SC Pro Edition (Annual)  P/N: 3CXPSP256-A  256 Concurrent Calls License  Call Transfer, Forward, Voicemail  Call Log, Call Recordings, Call Center Features  1 Year Subscription, Free Upgrades & Updates  *(Excludes Installation & Services)* |

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| **3CX Software Enterprise Edition** | | |
| **Type** | **Description I** | **Description II** |
| 4SC | 3CX Phone System 4SC Ent Edition (Annual)  P/N: 3CXPSE4-A  4 Concurrent Calls License  Call Transfer, Forward, Voicemail Call Log, Call Recordings, Call Center Features  HA Failover environment up to 2 hardware (Active/Passive) 1 Year Subscription, Free Upgrades & Updates  *(Excludes Installation & Services)* |  |
| 8SC | 3CX Phone System 8SC Ent Edition (Annual)  P/N: 3CXPSE8-A  8 Concurrent Calls License  Call Transfer, Forward, Voicemail  Call Log, Call Recordings, Call Center Features  HA Failover environment up to 2 hardware (Active/Passive)  1 Year Subscription, Free Upgrades & Updates  *(Excludes Installation & Services)* |  |
| 16SC | 3CX Phone System 16SC Ent Edition (Annual)  P/N: 3CXPSE16-A  16 Concurrent Calls License  Call Transfer, Forward, Voicemail  Call Log, Call Recordings, Call Center Features  HA Failover environment up to 2 hardware (Active/Passive) 1 Year Subscription, Free Upgrades & Updates  *(Excludes Installation & Services)* |  |
| 32SC | 3CX Phone System 32SC Ent Edition (Annual)  P/N: 3CXPSE32-A  32 Concurrent Calls License  Call Transfer, Forward, Voicemail  Call Log, Call Recordings, Call Center Features  HA Failover environment up to 2 hardware (Active/Passive)  1 Year Subscription, Free Upgrades & Updates  *(Excludes Installation & Services)* |  |
| 64SC | 3CX Phone System 64SC Ent Edition (Annual)  P/N: 3CXPSE64-A  64 Concurrent Calls License  Call Transfer, Forward, Voicemail  Call Log, Call Recordings, Call Center Features  HA Failover environment up to 2 hardware (Active/Passive)  1 Year Subscription, Free Upgrades & Updates  *(Excludes Installation & Services)* |  |
| 128SC | 3CX Phone System 128SC Ent Edition (Annual)  P/N: 3CXPSE128-A  128 Concurrent Calls License  Call Transfer, Forward, Voicemail  Call Log, Call Recordings, Call Center Features  HA Failover environment up to 2 hardware (Active/Passive)  1 Year Subscription, Free Upgrades & Updates  *(Excludes Installation & Services)* |  |

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| **3CX Software Renewal** | | |
| **Type** | **Description I** | **Description II** |
| 4SCM | 3CX Phone System Software Renewal 4SC Std Edition (Perpetual)  P/N: 3CXPS4-REW  4 Concurrent Calls License  1 Year Subscription, Free Upgrades & Updates  *(Excludes Installation & Services, if required charge separately)* | 3CX Phone System Software Renewal 4SC Pro Edition (Perpetual)  P/N: 3CXPSP4-REW  4 Concurrent Calls License  1 Year Subscription, Free Upgrades & Updates  *(Excludes Installation & Services, if required charge separately)* |
| 8SCM | 3CX Phone System Software Renewal 8SC Std Edition (Perpetual)  P/N: 3CXPS8-REW  8 Concurrent Calls License  1 Year Subscription, Free Upgrades & Updates  *(Excludes Installation & Services, if required charge separately)* | 3CX Phone System Software Renewal 8SC Pro Edition (Perpetual)  P/N: 3CXPSP8-REW  8 Concurrent Calls License  1 Year Subscription, Free Upgrades & Updates  *(Excludes Installation & Services, if required charge separately)* |
| 16SCM | 3CX Phone System Software Renewal 16SC Std Edition (Perpetual)  P/N: 3CXPS16-REW  16 Concurrent Calls License  1 Year Subscription, Free Upgrades & Updates  *(Excludes Installation & Services, if required charge separately)* | 3CX Phone System Software Renewal 16SC Pro Edition (Perpetual)  P/N: 3CXPSP16-REW  16 Concurrent Calls License  1 Year Subscription, Free Upgrades & Updates  *(Excludes Installation & Services, if required charge separately)* |
| 32SCM | 3CX Phone System Software Renewal 32SC Std Edition (Perpetual)  P/N: 3CXPS32-REW  32 Concurrent Calls License  1 Year Subscription, Free Upgrades & Updates  *(Excludes Installation & Services, if required charge separately)* | 3CX Phone System Software Renewal 32SC Pro Edition (Perpetual)  P/N: 3CXPSP32-REW  32 Concurrent Calls License  1 Year Subscription, Free Upgrades & Updates  *(Excludes Installation & Services, if required charge separately)* |
| 64SCM | 3CX Phone System Software Renewal 64SC Std Edition (Perpetual)  P/N: 3CXPS64-REW  64 Concurrent Calls License  1 Year Subscription, Free Upgrades & Updates  *(Excludes Installation & Services, if required charge separately)* | 3CX Phone System Software Renewal 64SC Pro Edition (Perpetual)  P/N: 3CXPSP64-REW  64 Concurrent Calls License  1 Year Subscription, Free Upgrades & Updates  *(Excludes Installation & Services, if required charge separately)* |
| 128SCM | 3CX Phone System Software Renewal 128SC Std Edition (Perpetual)  P/N: 3CXPS128-REW  128 Concurrent Calls License  1 Year Subscription, Free Upgrades & Updates  *(Excludes Installation & Services, if required charge separately)* | 3CX Phone System Software Renewal 128SC Pro Edition (Perpetual)  P/N: 3CXPSP128-REW  128 Concurrent Calls License  1 Year Subscription, Free Upgrades & Updates  *(Excludes Installation & Services, if required charge separately)* |
| 256SCM | 3CX Phone System Software Renewal 256SC Std Edition (Perpetual)  P/N: 3CXPS256-REW  256 Concurrent Calls License  1 Year Subscription, Free Upgrades & Updates  *(Excludes Installation & Services, if required charge separately)* | 3CX Phone System Software Renewal 256SC Pro Edition  P/N: 3CXPSP256-REW  256 Concurrent Calls License  1 Year Subscription, Free Upgrades & Updates  *(Excludes Installation & Services, if required charge separately)* |

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| **BeroNet / SBC / Gateway** | | |
| **Type** | **Description I** | **Description II** |
| VOIP only | BeroNet Appliance 2.1 (VoIP)  P/N: BNTA21-VO-L  Celeron CPU, 8GB RAM, 120GB SSD, 2x NIC, VOIP only  Preloaded Win10Pro (64bits)  2 Years Limited Warranty | BeroNet Appliance 2.1 (VoIP)  P/N: BNTA21-VO-XL  Celeron CPU, 16GB RAM, 240GB SSD, 2x NIC, VOIP only  Preloaded Win10Pro (64bits)  2 Years Limited Warranty |
| 4x FXO use | BeroNet Appliance 2.1 (FXO)  P/N: BNTA21-L-FXO  Celeron CPU, 8GB RAM, 120GB SSD, 2x NIC, BF1600e, 4x FXO Module  Preloaded Win10Pro (64bits)  2 Years Limited Warranty | BeroNet Appliance 2.1 (FXO)  P/N: BNTA21-XL-FXO  Celeron CPU, 16GB RAM, 240GB SSD, 2x NIC, BF1600e, 4x FXO Module  Preloaded Win10Pro (64bits)  2 Years Limited Warranty |
| 1x E1 use | BeroNet Appliance 2.1 (E1)  P/N: BNTA21-L-E1  Celeron CPU, 8GB RAM, 120GB SSD, 2x NIC, BF1600e, 1x E1 Module  Preloaded Win10Pro (64bits)  2 Years Limited Warranty | BeroNet Appliance 2.1 (E1)  P/N: BNTA21-XL-E1  Celeron CPU, 16GB RAM, 240GB SSD, 2x NIC, BF1600e, 1x E1 Module  Preloaded Win10Pro (64bits)  2 Years Limited Warranty |
| BF1600GW | BeroNet E1 Modular Gateway  P/N: BF16001E1Box  1x PRI/E1 Modular Gateway  19” Rack Mount Bracket for BeroNet Gateway  1 Year Limited Warranty | BeroNet E1 Modular Gateway  P/N: BF64002E1Box  2x PRI/E1 Modular Gateway  19” Rack Mount Bracket for BeroNet Gateway  1 Year Limited Warranty |
| BF4004FXOBOX | BeroNet 4x FXO Modular Gateway  P/N: BF4004FXOBOX  4-ports FXO Gateway  1 Year Limited Warranty | BeroNet 8x FXO Modular Gateway  P/N: BF4008FXOBOX  4-ports FXO Gateway  Additional 4-ports FXO Module  (Support up to 8x PSTN lines)  1 Year Limited Warranty |
| BF4004FXSBOX | BeroNet 4x FXS Modular Gateway  P/N: BF4004FXSBOX  4-ports FXS Gateway  1 Year Limited Warranty | BeroNet 16x FXS Modular Gateway  P/N: BF4016FXSBOX  16-ports FXS Gateway  1 Year Limited Warranty |
| BF19Bracket | 19” Rack Mount Bracket for BeroNet Gateway  P/N: BF19BRACKET |  |
| SIP2SIPGW | BeroNet SIP2SIP Modular Gateway  P/N: BNGW-XL64  SIP2SIP Modular Gateway  SIP2SIP Software License support up 2x32 channels  19” Rack Mount Bracket  1 Year Limited Warranty |  |
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| BNTA-X3  BNTZ-X5 | BeroNet Appliance X3 (VoIP)  P/N: BNTA-X3-VO  Intel i3 CPU, 16GB RAM, 250GB SSD, 2x NIC, VOIP only, HDMI  1TB SATA HDD (for call recording use)  19” Rack Mount Bracket  1 Year Limited Warranty | BeroNet Appliance X5 (VoIP)  P/N: BNTA-X5-VO  Intel i5 CPU, 16GB RAM, 250GB SSD, 2x NIC, VOIP only  1TB SATA HDD (for call recording use)  19” Rack Mount Bracket  1 Year Limited Warranty |

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| **SBC Series Appliance** | | |
| SBC Gateway | SBC Gateway (Lite)  P/N: SBC-LITE  Support up to 20 extensions (max)  Desktop casing  1 Year Limited Warranty |  |
| SBC-10  SBC-25 | SBC-10 IP-PBX Appliance  P/N: SBC-10  PBX with Standard Features  Support up to 20 extensions (max)  Support 4x FXO ports, 1x SIP trunk  SD Card for External Storage  Desktop casing  1 Year Limited Warranty | SBC-25 IP-PBX Appliance  P/N: SBC-25  PBX with Standard Features  Support up to 50 extensions (max)  Support up to 8x FXO ports, 50x SIP trunks  SD Card for External Storage  Desktop casing, Rack-mount Optional  1 Year Limited Warranty |
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| **NX Series Appliances** | | |
| NX-32 Series Appliance | Call4tel NX-32 Lite Appliance  P/N: NX-32LITE  Intel Celeron CPU, 6GB DDR3, 32GB EMMC, 1x HDMI  2x USB 3.0 for external storage or disaster recovery system  2x Gigabit ports - 1 for LAN, 1 for WAN (MPLS SIP Trunk)  PSU, Mini Casing, Blue Color  Dimension: 118x118x28 (mm)  Preloaded Debian OS for 3CX  1 Year Limited Warranty | Call4tel NX-32 Appliance  P/N: NX-32  Intel Atom CPU, 4GB DDR3, 32GB EMMC  2x USB 2.0 for external storage or disaster recovery system  2x (100Mbps speed) - 1 for LAN, 1 for WAN (MPLS SIP Trunk)  PSU, Desktop Casing, Black Color,  Backup Built-in Battery  Dimension: 165x165x40 (mm)  Preloaded Debian OS for 3CX  1 Year Limited Warranty |
| NX-96 Series Appliance | Call4tel NX-96 Appliance  P/N: NX-96A  Intel Celeron CPU, 8GB DDR3, 128GB SSD, 1x HDMI  2x USB 2.0 for external storage or disaster recovery system  2x Gigabit ports - 1 for LAN, 1 for WAN (MPLS SIP Trunk)  Single Internal 100~200V PSU, 1U, Black Color  Dimension: 440x252x47 (mm)  Preloaded Debian OS for 3CX  1 Year Limited Warranty | Call4tel NX-96 Appliance  P/N: NX-96B  Intel Celeron CPU, 8GB DDR3, 1TB SSD (MSATA), 1x HDMI  2x USB 2.0 for external storage or disaster recovery system  2x Gigabit ports - 1 for LAN, 1 for WAN (MPLS SIP Trunk)  Single Internal 100~200V PSU, 1U, Black Color  Dimension: 440x252x47 (mm)  Preloaded Debian OS for 3CX  1 Year Limited Warranty |
| NX-256 Series Appliance | Intel i5 CPU, 16GB DDR3, 1TB SSD (MSATA), 1x HDMI  2x USB 2.0 for external storage or disaster recovery system  2x Gigabit ports - 1 for LAN, 1 for WAN (MPLS SIP Trunk)  Single Internal 100~200V PSU, 1U (Server Grade), Black Color  Dimension: 440x252x47 (mm)  Preloaded Debian OS for 3CX  1 Year Limited Warranty |  |
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| **Htek / Benertech / Grandstream** | | |
| **Type** | **Description I** | **Description II** |
| 2 SIP  Backlit | Htek UC803P Entry Level IP Phone  P/N: UC803P  2x SIP Accounts, 2x 100BT ports, Back-lit, POE Ready  No AC Adapter included  1 Year Limited Warranty | Htek UC902 Entry Level IP Phone  P/N: UC902  2x SIP Accounts, 2x 100BT ports, POE Ready  No AC Adapter included  1 Year Limited Warranty |
| 2 SIP  Gigabit |  | Htek UC912G Entry Level IP Phone  P/N: UC912G  4x SIP Accounts, 4 line keys with LED, 2x Gigabit ports, POE Ready  No AC Adapter included  1 Year Limited Warranty |
| 3 SIP | Htek UC804P Enterprise IP Phone  P/N: UC804P  3x SIP Accounts, 2x 100BT ports, POE Ready  No AC Adapter included  1 Year Limited Warranty | Htek UC903 Classic IP Phone  P/N: UC903  6x SIP Accounts, 6 line keys with LED, 2x 100BT ports, POE Ready  No AC Adapter included  1 Year Limited Warranty |
| 3 SIP Color | Htek UC842 Color Gigabit IP Phone  P/N: UC842  3x SIP Accounts, 2x Gigabit ports, POE Ready, Color Display  No AC Adapter included  1 Year Limited Warranty | Htek UC923 Color Gigabit IP Phone  P/N: UC923  8x SIP Accounts, 6 line keys with LED, 2x Gigabit ports, POE Ready  No AC Adapter included  1 Year Limited Warranty |
| 4 SIP Color | Htek UC924 Color Gigabit IP Phone  P/N: UC924  12x SIP Accounts, 8 line keys with LED, 2x Gigabit ports, POE Ready, Color Display  No AC Adapter included  1 Year Limited Warranty | Htek UC926 Color Gigabit IP Phone  P/N: UC926  16x SIP Accounts, 10 line keys with LED, 2x Gigabit ports, POE Ready, Color Display  No AC Adapter included  1 Year Limited Warranty |
| 4 SIP Wifi | Htek UC924E Color Gigabit IP Phone  P/N: UC924E  12x SIP Accounts, 2x Gigabit ports, Wifi, POE Ready, Color Display  No AC Adapter included  1 Year Limited Warranty | Htek UC921 Color Gigabit IP Phone  P/N: UC921  4x SIP Accounts, 4 line keys with LED, 2x Gigabit ports, POE Ready  No AC Adapter included  1 Year Limited Warranty |
| Expansion | Htek UC40 Expansion Module  P/N: UC40  2x 20 Keys, LCD  *For Series 800 Use*  1 Year Limited Warranty | Htek UC46 Expansion Module  P/N: UC46  2x 20 keys  *For Series 900 Use*  1 Year Limited Warranty |
| ACAD | 5V AC Adapter  P/N: ACAD  5V/1A 3-pin AC Adapter  For IP Phone Use | MRD-809 High End Noise Cancelling Communication Headset  P/N: MRD-809  High End Noise Cancelling Communication Headset  Monaural Style |
| A320IP | Benertech A320IP Headset  P/N: A320IP  Mono-aural Headset, Noise-Cancelling Microphone  Quick Disconnect Cord  1 Year Limited Warranty | Mairdi MRD-510S Mono-aural Headset  P/N: MRD-510S  Mono-aural Headset, Noise-cancelling Microphone  1 Year Limited Warranty |
| ATA | Grandstream HT801 ATA Adapter  P/N: HT-801  1x 100BT, 1x RJ-11 port  AC Adapter included  1 Year Limited Warranty  (for Fax Machine Use) | Grandstream GAC2500 Conference Phone  P/N: GAC2500  6x SIP Accts, Gigabit port, Wifi, Bluetooth  7-way Conference, 4.3 inch (800x480)  capacitive touchscreen  AC Adapter included  1 Year Limited Warranty |
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| **Fanvil Intercom / Fortigate Firewall / Cisco Switch** | | |
| **Type** | **Description I** | **Description II** |
| Intercom | Fanvil i20s IP Door Phone  P/N: i20s  c/w Numeric Keypad & Card Access  IP53, POE enabled  1 Year Limited Warranty  (Excludes Mounting & Cabling Works) | Fanvil i30s Video IP Door Phone  P/N: i30s  c/w Numeric Keypad & Card Access  IP53, Built-in Camera, POE enabled  1 Year Limited Warranty |
| Video | Fanvil C600 Video IP Phone  P/N: C600  6x SIP Accounts, 7” TFT Multi-touch Display, 720p, Android 4.2 OS  2x Gigabit ports, POE Ready  12V/1A AC Adapter  1 Year Limited Warranty |  |
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|  | FortiGate 30E Network Security/Firewall Appliance  P/N: FG-30E  Firewall Protection: Advanced Threat Intelligence  Anti-spam, Antivirus, Application Control  Cyber Assault Protection, Gateway Antivirus  ICSA Certified OS, Intrusion Prevention  Malware Protection, Outbreak Prevention  Secure IPsec VPN Connectivity  SSL Offloading, Threat Protection  Web Content Filtering, Web Protection  1 Year Limited Warranty | Logitech GROUP Conference Camera  P/N: 960-001054  Camera, Speakerphone, Remote control  2x 5m/16.4 ft cables for connection between speakerphone and hub and  camera and hub  1x 2m/6.6 ft meter cable between hub and PC  Power adapter with regional plugs and 3m / 9.8 ft cable, Mount  (Ideal for up to 14 pax Meeting environment)  Hardware with 2 Years Limited Warranty |
| Firewall HW | FortiGate-61E Firewall Security Appliance  P/N: FG-61E  10 x GE RJ45 ports (including 2 x WAN Ports, 1 x DMZ Port, 7 x Internal Ports), 128GB SSD onboard storage.  Max managed FortiAPs (Total/Tunnel) 10/5  1 Year Limited Warranty | Unified (UTM) Protection – 1 Year  P/N: FC-10-0061E-950-02-12  (24x7 FortiCare plus Application Control, IPS, AV, Web Filtering and Antispam, FortiSandbox Cloud)  One Year Onsite Hardware Loaner, 5x8x4 response time |
| Firewall SW | Fortigate UTM Protection - 3 Years  P/N: FC-10-0060E-900-02-36  UTM Protection for FG-60E  (8x5 FortiCare plus Application Control, IPS, AV, Web Filtering and Antispam Services) | Fortigate UTM Protection - 3 years Option  P/N: FC-10-0060E-950-02-36  UTM Protection for FG-60E  (24x7 FortiCare plus Application Control, IPS, AV, Web Filtering and Antispam Services) |
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| POE SW | Cisco SF300 24-ports POE+ Managed Switch  P/N: SF300-24PP-K9-UK  24x 100BT POE, 2x Uplink Ports  1 Year Limited Warranty | Cisco SF300 48-ports POE+ Managed Switch  P/N: SF300-48PP-K9-UK  48x 100BT POE, 2x Uplink Ports  1 Year Limited Warranty |
| POE SW | Cisco SG350 28-ports Gigabit POE+ Managed Switch  P/N: SG350-28P-K9-UK  24x Gigabit POE, 4x Uplink Ports  SmartNet 1 Year Limited Warranty  P/N: CON-SNT-SG350KUP | Cisco SG 300-52MP 52-port Gigabit Max-PoE Managed Switch  P/N: SG300-52MP-K9-UK  48x Gigabit POE, 4x Uplink Ports  1 Year Limited Warranty |
|  | Yealink Conference IP Phone CP960+  P/N: CP960 + Wireless Mic  Optima HD IP Conference, 5-way  Built-in 3-mic array, USB Call Recording  5” Touch Screen (720x1280)  Built-in Wifi, Bluetooth, 1 pair of CPW90 wireless mic | Ubiquiti AC Pro Access Point  P/N: UAP-AC-PRO  2x Gigabit ports, 1x USB port  Dual-band Antennas, 802.11 a/b/g/n/r/k/v/ac  WEP, WAP-PSK, WPA-Ent  Wall/Ceiling Mount (Kits Included)  250+ concurrent clients supported  1 Year Limited Warranty |
|  | Poly IP6000 IP Conference Phone  P/N: 2200-15600-001  SoundStation IP 6000 (SIP) conference phone  802.3af Power over Ethernet. Expandable.  Includes 25ft/7.6m Cat5 Ethernet cable.  1 Year Partner Premier Warranty, carry-in | Poly IP6000 Expansion Mic Kit  P/N: 2215-07155-001  Expansion (EX) microphone kit for IP6000.  Includes two external mics and two 7ft/2.1m cables. |
|  | Poly IP5000 IP Conference Phone  P/N: 2200-30900-025  SoundStation IP5000 (SIP) conference phone. 802.3af Power over Ethernet. Includes 25ft/7.6m Cat5 Ethernet cable.  1 Year Partner Premier Warranty, carry-in  (Designed for rooms up to 6 participants)  AC Power Kit for SoundStation IP5000 |  |

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| **Professional Fee** | | |
| **Type** | **Description I** | **Description II** |
| FEE-PBX | Professional Fee (IPPBX)  P/N: FEE-PBX  Setup/Install IPPBX  Setup/Install Gateway  Setup Extensions Profile  Configure Standard Call Rules, IVR (if any)  Testing & Commission of System  Up to 90 Days Free Support Online/Remote/Phone \* | Professional Fee (CRM Integration)  P/N: FEE-CRM  Setup/Configure CRM Integration  Testing & Commission of System  Up to 90 Days Free Support Online/Remote/Phone |
| FEE-CPBX | Professional Fee (Cloud PBX)  P/N: FEE-CPBX  Setup/Install Cloud PBX Instance  Setup/Install SIP Trunk  Setup Extensions Profile  Configure Standard Call Rules, IVR (if any)  Call Recording (online up to 30 days)\*  Testing & Commission of System  Online/Remote/Phone Support \*  (Promotion: Waiver valid for order before 30/4/2019) | Professional Fee (Singtel SIP Trunk)  P/N: FEE-ST-SIP  Install/Configure Singtel SIP Trunk Routing  (Use NX-96 WAN-LAN ports)  Coordination Works with Singtel Backend |
| FEE-EXT | Professional Fee (Ext)  P/N: FEE-EXT  Setup/Configure Extension  Testing & Commission of Extension |  |
| FEE-SBC | Professional Fee (3CX SBC)  P/N: FEE-SBC  Setup/Configure 3CX SBC  Testing & Commission of 3CX SBC  *(Require to have dedicated PC with Win10P(64bits) or above)*  Excludes Firewall Settings on Voice ports | Professional Fee (Firewall)  P/N: FEE-FW  Setup/Configure Firewall  Setup Standard Firewall Rules  Setup QoS for Voice  Testing & Commission of System |
| FEE-BGE | Professional Fee (Bridge)  P/N: FEE-BGE  Setup/Configure 3CX Bridge  *(Both Ends require to have Static IP)*  Testing & Commission of 3CX Bridge  Excludes Firewall Settings on Voice ports |  |
| AMS | Annual Support Plan 30 - Standard Coverage (1 Year)  P/N: ASP-PBX-STD30  12 Months Technical Support on IPPBX  Users’ Assistance & Troubleshooting  Online/Remote/Phone/On-site Support  Up to 30 Annual Hours, 5x8, 4 hours response | Annual Support Plan 30 - Enhanced Coverage (1 Year)  P/N: ASP-PBX-ENH30  12 Months Technical Support on IPPBX  Users’ Assistance & Troubleshooting  Online/Remote/Phone/On-site Support  Up to 30 Annual Hours, 7x8, 4 hours response |
| TRAIN | Admin/User Training (1 session)  P/N: UTRAIN  Admin/User Training  Office Hours, 1 session of up to 2 hours | Annual Support Plan 30 - Premium Coverage (1 Year)  P/N: ASP-PBX-PRM  12 Months Technical Support on IPPBX  Users’ Assistance & Troubleshooting  Online/Remote/Phone/On-site Support  Up to 30 Annual Hours, 24x7, 4 hours response |
| FEE-CUSTOM | Professional Fee (Customised Call Reports)  P/N: FEE-CREP  Customised Call Center Reports License for V15.x  Setup/Create Database based on 3CX v15.5x Format  Create ACD Report Module (as Existing Customised Report Format) | Annual Maintenance Plan - Customised Call Reports  P/N: AMC-CREP  Annual Maintenance for Customised Call Reports v15.5x  (Based on Production Version & Upgrade Protection)  - Excludes New/Additional Reporting Modules, Modification) |
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| CABLE | Cat5e Network Cabling Works  P/N: CAT5E  To Supply Labour & Materials UTP Cat 5e Cabling with FacePlate  (Max 100m per node, Ceiling Height up to 2m)  c/w PVC Casing Finishing  Includes Both Ends Termination & Testing | Cat6 Network Cabling Works  P/N: CAT6  To Supply Labour & Materials UTP Cat 5e Cabling with FacePlate  (Max 100m per node, Ceiling Height up to 2m)  c/w PVC Casing Finishing  Includes Both Ends Termination & Testing |

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| **MR.VOIP Universal Tools / MConnect / SIP Trunk / Cloud PBX** | | |
| **Type** | **Description I** | **Description II** |
| MR.VOIP | MR.VOIP Universal Tools Base License (Std Edition)  P/N:  Universal Tools Base License (Std Edition), supporting 16SC to 32SC environment  For 3rd party Application Integration with 3CX IPPBX | MConnect Services Subscription - Customised (MRC)  P/N: MCSVC  MR.VOIP Universal Tools Base License (Std Edition 16-32SC)  CRM Integration Module (Customised)  Post-call Survey Subscription  MConnect Subscription (Webchat) |
| CRM | CRM Integration Module License  P/N:  CRM Integration Module (Simple) with 3CX  Windows Pop-out on CID Display  Click-to-Call Icon in CRM Screen  Setup/Configure/Testing | Wallboard Customisation  P/N:  3CX Wallboard Customisation  Setup/Configure/Testing  Remote Viewing & Access via http: |
| PCS | Post-call Survey Module License  P/N:  Post-call Survey Module  (Automatic IVR after Agent end calls)  Setup/Configure/Testing  1 Set of Questionaire/Rating  User Self-help Portal for Survey Reports extract |  |
| SIPT  Pro | CalnCall SIP Trunk Acct Setup (OTC)  P/N: SIP-STD-OTC  CalnCall SIP Trunk Std Plan Subscription  1-Time Setup Fee  1 Local Number/10 Channels  12 Months Contractual Duration (min) | CalnCall SIP Trunk Subscription (MRC)  P/N: SIP-STD-MRC  CalnCall SIP Trunk Std Plan Subscription  Monthly Recurring Fee  1 Local Number/10 Channels  Free Inbound Calls  Local Outbound Calls (1.8 cents/min/block)  Overseas Outbound Calls (Refer to Call Rate Table)  12 Months Contractual Duration (min) |
| SIPT  Ent | CalnCall SIP Trunk Acct Setup (OTC)  P/N: SIP-PRO-OTC  CalnCall SIP Trunk Pro Plan Subscription  1-Time Setup Fee  1 Local Number/20 Channels  12 Months Contractual Duration (min) | CalnCall SIP Trunk Subscription (MRC)  P/N: SIP-PRO-MRC  CalnCall SIP Trunk Pro Plan Subscription  Monthly Recurring Fee  1 Local Number/20 Channels  12 Months Contractual Duration (min) |
| VAS-DDI |  | CalnCall VAS DDI Numbers (MRC)  P/N: VAS-DDI8  Monthly Recurring Charge  Additional 8x DDI Numbers |
| CAC | CalnCall Dedicated Cloud PBX 4SC Acct Setup (OTC)  P/N: CNC-4SCP-OTC  Dedicated Cloud PBX 4SC Pro Edition  1-Time Setup Fee  4 Concurrent Calls License  10 Extensions (max)  Call Center Features  Call Recording (up to 30 days) | CalnCall Dedicated Cloud PBX 4SC Subscription (MRC)  P/N: CNC-4SCP-MRC  Dedicated Cloud PBX 4SC Monthly Recurring Fee  4 Concurrent Calls License  10 Extensions (max)  Call Center Features  Call Recording (up to 30 days)  Free Inbound Calls  Local Outbound Calls (1.8 cents/min)  Overseas Outbound Calls (Refer to Table)  12 Months Contractual Duration (min) |
| CAC | CalnCall Dedicated Cloud PBX 8SC Acct Setup (OTC)  P/N: CNC-8SCP-OTC  Dedicated Cloud PBX 8SC Pro Plan  1-Time Setup Fee  8 Concurrent Calls License  Call Center Features  Call Recording (up to 30 days)  20 Extensions (max) | CalnCall Dedicated Cloud PBX 8SC Subscription (MRC)  P/N: CNC-8SCP-MRC  Dedicated Cloud PBX 8SC Monthly Recurring Fee  8 Concurrent Calls License  20 Extensions (max)  Call Center Features  Call Recording (up to 30 days)  Free Inbound Calls  Local Outbound Calls (S$ 1.8 cents/min)  Overseas Outbound Calls (Refer to Table)  12 Months Contractual Duration (min) |
| CAC | Call-a-Cloud Dedicated Cloud PBX 64SC Acct Setup (OTC)  P/N: CAC-64SCP-OTC  Dedicated Cloud PBX 64SC Pro Plan  1-Time Setup Fee  64 Concurrent Calls Capacity, 110 Extensions (max)  Call Center Features, Call Recording (up to 30 days) | Call-a-Cloud Dedicated Cloud PBX 64SC Subscription (MRC)  P/N: CAC-64SCP-MRC  Dedicated Cloud PBX 64SC Monthly Recurring Fee  64 Concurrent Calls Capacity, 100 Extensions (max)  Call Center Features, Call Recording (up to 30 days)  1x SIP Trunk (KL No), 30 channels  Free Local Inbound Calls  Local Outbound Calls MYR 0.13/min/block  Overseas Outbound Calls - refer to Call Rate Table\*  24 months contractual duration (min) |
| ASP-CLOUD | Annual Support Plan - Standard Coverage  P/N: ASP-CPBX-STD  12 Months Technical Support for Cloud PBX  Users’ Assistance & Troubleshooting  Online/Remote/Phone Support  Unlimited Hours, 5x8, 4 hours response  (On-site Support will be chargeable #)  (Annual Standard Coverage worth $1,800) | Annual Support Plan - Standard Coverage  P/N: ASP-PBX-STD30  12 Months Technical Support for PBX  Users’ Assistance & Troubleshooting  Online/Remote/Phone/Onsite Support  30 Annual Hours, 5x8, 4 hours response  (Annual Standard Coverage worth $1,800) |
| DEPOSIT | Security Deposit - Cloud PBX Subscription  P/N: DEP-CPBX  Refundable after contract end or cessation of services after outstanding payment settlement.  (equivalent to 3 months subscription MRC)  Not Subjected to GST |  |
| CRM Integration available as of:  Aug 2017 | * [Microsoft Outlook](https://www.3cx.com/docs/microsoft-outlook/) * [Microsoft Office 365](https://www.3cx.com/docs/office-365-intergration/) * [Microsoft Dynamics](https://www.3cx.com/docs/dynamics-crm-integration/) * [Google Contacts](https://www.3cx.com/docs/google-contacts-crm-integration/) * [Freshdesk](https://www.3cx.com/docs/freshdesk-crm-integration/) * [Nutshell](https://www.3cx.com/docs/nutshell-crm-pbx-integration/) * [MS Exchange](https://www.3cx.com/blog/docs/exchange-server-2013-config/) * [Insightly](https://www.3cx.com/docs/insightly-crm-integration/) * [Bitrix24](https://www.3cx.com/docs/bitrix24-crm-integration/) | * [Exact Online](https://www.3cx.com/docs/exact-online-integration/) * [Salesforce](https://www.3cx.com/docs/salesforce-crm-integration/) * [SugarCRM](https://www.3cx.com/docs/sugarcrm-crm-integration/) * [Act!](https://www.3cx.com/docs/sage-act-crm-integration/) * [Zendesk](https://www.3cx.com/docs/zendesk-crm-integration/) * [EBP](https://www.3cx.com/docs/ebp-crm-integration/) * [Datev](https://www.3cx.com/docs/datev-crm-integration-pbx/) * [Vtiger](https://www.3cx.com/docs/vtiger-crm-pbx-integration/) * [amoCRM](https://www.3cx.com/docs/amocrm-pbx-integration/) |
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